

How to Book your Comp Tickets / Vouchers Online

Morpheus Theatre is pleased to announce that patrons can now book their comp tickets & vouchers online. As always, you are also welcome to contact our box office by calling (403) 246-2999 or emailing tickets@morpheustheatre.ca for personalized assistance.

To book a Comp Ticket or Voucher, the ticket must include both a Control Number and a Security Code.

Step 1: Go to tickets.morpheustheatre.ca in your favorite web browser.

Step 2: Select a performance of the production to which the voucher applies, and click **BUY**.

Step 3: Select your seating area (if applicable), number of tickets, and click **FIND BEST SEATS AVAILABLE** or **SELECT TICKETS**.

Step 4: When you are happy with the seats, click **ADD TICKETS TO SHOPPING CART**. For the seats that you will be purchasing with the voucher, you do not need to adjust the pricing level from Regular to Student or Senior.

Step 5: In the shopping cart, verify your order and click **REDEEM MY PASSES/GIFT CERTIFICATES**.

Step 6: You now need to login to your account. Use the email address above and your password, if you know it. If you have forgotten your password, or have never logged on before, click **FORGOT MY PASSWORD**. An email will be sent to you with instructions to reset your password.

If you do not have an account, click **NEW PATRON** and create an account.

Step 7: You will be taken to a page listing all of your available passes (if any). If you do not go to this page, click **HOME**, then **MY PASSES/GIFT CERTIFICATES**.

Step 8: To redeem a voucher that someone gave you, click **USE PASS/GC SOMEBODY ELSE GAVE ME**.

Use Pass/GC Somebody Else Gave Me

Note: If you received a gift certificate or pass from somebody else -and- you know **both the control number and personal redemption code**; you may be able to apply it to this shopping cart or verify the remaining balance on it.

Step 9: Enter the Control Number and Security Code on the voucher. Click **APPLY TO CART**.

Enter a control number / password combination to lookup a remaining value.

Pass/Gift Certificate Balance Verification		
	<ul style="list-style-type: none">• Check the balance remaining on an existing Pass or Gift Certificate• Apply a Gift Certificate towards payment of the order balance• Apply a Pass redemption towards payment of applicable tickets	
Control Number	<input type="text"/>	
Security Code	<input type="text"/>	
Description		
Remaining Value		
<input type="button" value="Check Balance"/>	<input type="button" value="Apply to Cart"/>	<input type="button" value="Cancel Verification"/>

Your tickets have now been converted to Comp Tickets and the pricing reduced appropriately. If you need to add another Voucher, go back to Step 5. If you wish to buy additional tickets, we recommend that you do that as a separate order after completing this purchase.

Step 10: If everything looks correct, click **GO TO CHECKOUT AND MAKE PAYMENT**. If the website takes you to the Home page, click **CHECKOUT** at the top of the screen.

Step 11: By default, your tickets will be waiting for you at the theatre. If you wish to have your tickets mailed to you, a fee of \$1.50 will be added to your order. If there is a balance owing, a credit card will be necessary. Follow the steps on the payment screens.

You will receive an email confirming your order. If you have any troubles with the online system, please don't hesitate to call our box office at (403) 246-2999.

See you at the Theatre!